

WCOMO

Washington Coalition on Medicaid Outreach

DSHS Updates for Community Services Division (CSD)

September 18, 2020

Classic Medicaid Information

**Classic Medicaid:
Spendedown Program**

**Classic Medicaid:
Daily Spendedown
Emergent Cases**

**Classic Medicaid:
Alien Emergency
Medical Program**

Oldest Document	Total Cases
9/1/20	413
-	0
9/8/20	25

*As of 9/14/20

Community Services Office Lobbies Are Closed

- All business conducted over the phone 877-501-2233.
- **Identicard service is back starting 9/8/2020.**
- Telephonic signature for all applications and eligibility reviews.
- No EBT cards issued at the local offices except for clients with general delivery.
- Case managers can be contacted through the Contact Center. They will call clients back.
- Drop boxes are still available.

DSHS Furlough Days

- Monday, September 28
- Monday, October 26
- Monday, November 16

Aged, Blind and Disabled Mid-Certification Reviews Eliminated

- Effective July 1, 2020 the Mid-Certification Review (MCR) requirement for Aged, Blind, or Disabled (ABD) recipients who are age 65 years of age or older has been eliminated.
- This change eliminates a significant barrier to program access, better aligns with Cash and Basic Food policy, and helps mitigate disproportionate impacts particularly for clients who are elderly and not U.S. citizens.

Classic Medicaid Self Attestation

- Accept self-attestation of income and resources at application, renewal and change of circumstances.
- Accept self-attestation for medical expenses incurred needed to meet spenddown amounts for purposes of medically needy eligibility. This includes use of medical expenses to reduce participation.
- Workers are still required to pursue verification of citizenship or immigration status and obtain missing or unverified social security numbers.

Classic Medicaid Verification Extension

- Individuals who request additional time to provide verification due to **circumstances related to COVID-19:**
 - Allow an additional 30 days to provide verification of their circumstances.

Automatic Extensions

- All Apple Health renewals that have not already been completed for March, April, May, June, and July will be extended in the system for three months.
- Extensions will happen automatically in the eligibility system.

Basic Food Allotments

- All recipient households will receive the maximum benefit amount for their household size for months **March - September 2020.**

Disaster Cash Assistance (DCAP)

- Undocumented clients are eligible.
- Only eligible one month in a 12 month period.
- Single adults and adults without children who do not qualify for other cash programs.
- Payments will not exceed the TANF payment standard
 - 1 person = \$363
 - 2 person = \$459

ebtEDGE Mobile App

- View deposit and transaction history
- View benefit schedule
- Select a PIN
- Locate SNAP retailers near your location
- Set your language preference to English, Spanish or Haitian Creole

Pandemic EBT (P-EBT)

- School age children grades K-12 attending schools participating in the National School Lunch Program and receiving free or reduced-price meal in school.
- Phone applications accepted until 3:00 p.m. on Sept. 16
- All minors active on Basic Food/FAP in March – June were already issued PEBT benefits

Community Support Team

- Customers experiencing difficulties establishing a Client Benefit Account can receive assistance by:
 - Asking the Contact Center Call Navigator or a call agent to make a referral to the Community Support Team (formally the SOS Team).
 - Worker will make three attempts to call back.
 - Worker will leave a message for client.

Questions?

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