



# DentistLink Urgent Care Response WCOMO Meeting

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POWERED BY ARCORA FOUNDATION



# Funded by Arcora Foundation

## Vision:

All people enjoy good oral and overall health,  
with no one left behind.

# What is DentistLink?

- > An easy to use tool that connects people across the State of Washington to dental care
- > Anyone can use DentistLink- regardless of insurance coverage
- > Users can use the website, call, text, or request us to call them
- > Connect with partners across the state via partner portal and EHR connections

# What changed with Covid-19?

- > Governor Inslee mandated that dental offices only treat urgent dental needs
- > Many provider offices closed or went to limited hours
- > Some provider offices are not taking new patients, only seeing patients of record

# What did DentistLink do to respond?

- > Confirmed which Federally Qualified Health Centers across the state were open and providing care
- > Partnered with Arcora Foundation, Delta Dental of Washington and Washington State Dental Association to reach out to their members to confirm which providers are open and able to accept urgent cases who are not patients of record

# What did DentistLink do to respond?

- > Built an Urgent Need search option on our website that only lists confirmed providers

If you are **in pain and need immediate care**, click “Find Urgent Dental Care Now.” If you would like to search our directory of dental providers in WA state and **find a dentist for a later time**, click “Find a dentist for later.”

Find Urgent Dental Care (prototype)

Find a dentist for later

# What was our volume been?

- > Nearly 300 providers and clinics signed up to provide urgent care
- > Between March 19<sup>th</sup> and mid-June over 5,800 people called, texted, or searched online looking for an urgent care dental provider
- > We also developed an urgent care fund to help people pay for urgent needs that were otherwise unable to get care

# How can you connect?

- > Visit [DentistLink.org](https://DentistLink.org) and search for a provider
- > Call or text 844-888-5465 to connect with our Referral Specialists
- > Share our flyers with people looking for a dental provider



# Thank you!

Questions? Comments?  
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