

Need Help Paying Your Phone Bill?



Stay connected with the
**Washington Telephone Assistance Program
(WTAP)**

What is WTAP?

WTAP provides low-income individuals a local, telephone landline for \$8 a month. WTAP also pays for some or all of the connection fee.



Who qualifies?

WTAP is available to people receiving financial assistance from the Department of Social and Health Services (DSHS) and have a DSHS client ID number.

How do I sign up?

Signing up for WTAP is easy! Call your local telephone company, tell them you are eligible for the WTAP program and give them your DSHS client ID number.



Questions?

For more information on the WTAP program, call the Utilities and Transportation Commission (UTC) at 1-888-333-WUTC (9882) or e-mail consumer@utc.wa.gov.

Peel off this magnet and keep for yourself, or give to someone who may need help.

In 2008, WTAP helped more than 120,000 households stay connected to phone service.



For more information, call the Utilities and Transportation Commission at 1-888-333-WUTC (9882) or visit www.utc.wa.gov.

If you are not eligible for WTAP assistance, you may qualify for a free voice mailbox. For more information visit www.cvm.org.

WASHINGTON



The UTC is the state agency in charge of regulating the rates and services of telephone companies operating in Washington.